

Cookie policy

INFORMATION ABOUT COOKIES

In accordance with Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce (LSSI), in conjunction with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, General Data Protection Regulation (GDPR), and Organic Law 3/2018, of 5 December, on Data Protection and Guarantee of Digital Rights (LOPDGDD), it is mandatory to obtain the express consent of the user of all websites that use dispensable cookies before the user visits them.

WHAT ARE COOKIES?

Cookies and other similar technologies such as Local Shared Objects, *Flash cookies* or pixels are tools used by web servers to store and retrieve information about their visitors and to ensure the proper functioning of the website.

The use of these devices enables the web server to remember some data about the user, e.g. his preferences for viewing the pages of this server, his name and password, the products he is most interested in, etc.

COOKIES AFFECTED BY THE REGULATION AND EXEMPTED COOKIES

According to the EU Directive, the *cookies that* require the user's consent are analytical, advertising and affiliation cookies, with the exception of technical cookies and those necessary for the operation of the website or the provision of services expressly requested by the user.

TYPES OF COOKIES

EACH PURPOSE

- **Technical and functional cookies:** These are cookies that allow the user to browse a website, platform or application and use the various options or services offered there.
- **Analytical cookies:** These are cookies that allow the controller to monitor and analyse the behaviour of the users of the websites to which they are linked. The information collected through this type of *cookies* is used to measure the activity of the websites, applications or platforms and to create browsing profiles of the users of these websites, applications and platforms in order to introduce improvements based on the analysis of the usage data of the users of the service.
- **Advertising cookies:** These allow the most efficient possible management of the advertising spaces that the publisher may have included on a website, application or platform from which the requested service is provided, based on criteria such as the content edited or the frequency with which the advertisement is displayed.
- **Behavioural advertising cookies:** they collect information about the user's preferences and personal choices (*retargeting*) to enable the most efficient management of the advertising spaces that the publisher may have set up on a website, application or platform from which the requested service is provided.
- **Social cookies:** These are set by social media platforms on the Services so that you can share content with your friends and networks. Social media platforms have the

the ability to track your online activity outside of the Services. This may affect the content and messages you see on other services you visit.

- **Partner cookies:** These enable the tracking of visits to other websites with which the website has concluded a partnership agreement (partner companies).
- **Security cookies:** These store encrypted information to prevent the data stored in them from being vulnerable to malicious attacks by third parties.

ACCORDING TO THE ownership structure

- **Own cookies:** These are cookies that are sent to the user's terminal equipment from a computer or domain managed by the publisher itself and from which the service requested by the user is provided.
- **Third-party cookies:** These are cookies that are sent to the user's terminal equipment from a computer or domain that is not owned by the publisher, but by another entity that processes the data obtained through the cookies.

ACCORDING TO THE SHELF LIFE

- **Session cookies:** This type of *cookie* is used to collect and store data while the user is accessing a website.
- **Persistent cookies:** This is a type of cookie in which the data remains stored on the end device and can be accessed and processed for a period defined by the party responsible for the *cookie*, which can range from a few minutes to several years.

PROCESSING OF PERSONAL DATA

CLINICA ORL BANUS S.L.P is the **controller of the data subject's** personal data and informs you that this data will be processed in accordance with the provisions of Regulation (EU) 2016/679 of 27 April 2016 (GDPR), for which you are provided with the following processing information:

Purpose of processing: as indicated in the section on *cookies* used on this website.

Legitimation of processing: except in cases where it is necessary for browsing the website, with the consent of the data subject (Art. 6.1 GDPR).

Data storage criteria: as indicated in the section on *cookies* used on the website.

Transfer of data: The data will not be passed on to third parties, except in the case of cookies belonging to third parties or where there is a legal obligation to do so.

Rights of the party concerned:

- Right to withdraw consent at any time.
- The right of access, rectification, portability and erasure of your data and the right to restrict or object to processing.
- The right to lodge a complaint with the supervisory authority (www.aepd.es) if you believe that the processing does not comply with the applicable regulations.

Contact details for exercising your rights:

CLINICA ORL BANUS S.L.P. Centro Comercial Contur urb. Coto de los Dolores, 8 - 29604 Marbella/ Elviria
(Málaga). Tel: +34 951 749 727, e-mail: Info@european-clinic.com

COOKIES USED ON THIS WEBSITE

COOKIES CONTROLLED BY THE PUBLISHER

No publisher-controlled cookies are set

THIRD PARTY COOKIES

The services of third-party providers are outside the control of the publisher. The providers may change their terms of use, the purpose and use of cookies, etc. at any time.

External providers of this website:

No cookies controlled by third parties are installed

COOKIE SETTINGS PANEL

This panel allows you to configure the cookies that the website can install in your browser, with the exception of technical or functional cookies that are necessary for browsing and using the various options or services offered.

[Cookies panel](#)

HOW TO MANAGE COOKIES VIA YOUR BROWSER

Delete cookies from your device	Cookies that are already on a device can be deleted by deleting the browser history, which deletes cookies from all websites visited. However, some of the stored information (e.g. login data) can also be or website settings) are lost.
Managing location-specific cookies	To have more precise control over location-specific cookies, users can customise their privacy and cookie settings in their browser.
Blocking cookies	Although most modern browsers can be configured to prevent the installation of cookies on your device, it may be necessary for you to manually adjust certain settings each time you visit a website or page. In addition, some services and functions may not work properly (e.g. profile logins).

HOW TO DELETE COOKIES IN THE MOST POPULAR BROWSERS

Chrome	http://support.google.com/chrome/answer/95647?hl=es
Edge	https://support.microsoft.com/es-es/microsoft-edge/eliminar-las-cookies-en-microsoft-edge-63947406-40ac-c3b8-57b9-2a946a29ae09
Discoverer	https://support.microsoft.com/es-es/help/278835/how-to-delete-cookie-files-in-internet-explorer
Firefox	https://www.mozilla.org/es-ES/privacy/websites/#cookies
Safari	https://support.apple.com/es-es/guide/safari/sfri11471/mac
Opera	https://help.opera.com/en/latest/security-and-privacy/#clearBrowsingData